

## **SUITE TARIFS (CONTINUATION RATES)**

Our prices include access to the swimming pool, whirlpool, slide, sauna, and all the facilities, entertainment, wifi, supply of rental kit, welcome cocktail in June, July and August. Our prices do not include the eco-participation 0,50 €/pers/day from 18 years old, the tourist tax 0,50€/pers/day from 18 years old

### **Hotel services:**

Cleaning 70€.

Sheet rental 20€/2 pers

Towel rental 20€/2 pers

Transfer airport/station 200 € return

Mobile home package 3600 €.

### **Length of stay**

From 15/06/2024 to 24/08/2024, arrivals and departures are on Wednesday, Saturday and Sunday, the rest of the season, the rental is possible every day of the week, for minimum 2 nights. Arrival is from 4 p.m. and departure from 8 a.m. to 12 noon.

Pets are only allowed in the Luciole, cigale chalets and lodge tents (vaccination required)

Sheets, pillows and blankets are provided but not the household linen and towels which are for hire.

### **Booking fee :**

20 € for all stays

Cancellation insurance :

3% of the stay (see general conditions of sale)

## **GENERAL CONDITIONS OF SALE**

### **Option**

They are valid for one week, during this period you must send us the booking document or book online for confirmation. If we have not received confirmation following your call or email, the option will be cancelled without any reminder from us.

### **Prices and payment**

The price of the stay is indicated in euros, the VAT (10%) is included, the tourist tax is not included, the balance of the stay must be paid at the latest 1 month before the arrival for a rental and at the departure for a pitch.

### **Arrival and departure**

For the pitches: the rental of the pitch starts at 12 noon and must be vacated by 12 noon.

For rentals: the rental starts at 4 p.m. and must be vacated between 8 a.m. and 12 p.m. On arrival, a deposit of 150 € will be requested.

The rentals will be returned in a clean and tidy condition. The security deposit will be returned to you after the keys have been checked. If the rental has not been cleaned before your departure, a fixed fee of 70 € will be charged.

## **GENERAL CONDITIONS OF SALE**

### **Reservation of accommodation or pitches for tourism by individuals**

Details of the Provider :

ORIGAN VILLAGE SAS NATURE SERVICES

2160 ROUTE DU SAVET 06260 PUGET THENIERS

04 93 05 06 00 organ@orange .fr www.organ-village .com

### **DEFINITIONS :**

**ORDER** or **BOOKING** or **RESERVATION** or **RENTAL**: Purchase of services.

**SERVICES**: Seasonal rental of accommodation or bare pitches for tourism.

**ACCOMMODATION**: Tent, caravan, mobile home and light leisure home.

## **ARTICLE 1 - SCOPE OF APPLICATION**

The present General Terms and Conditions of Sale apply, without restriction or reserve, to any rental of accommodation or bare pitch on the ORIGAN campsite, operated by SAS NATURE SERVICES, to non-professional clients ("The Clients" or "the Client"), on its website [www.orian-village.com](http://www.orian-village.com) or by telephone, postal mail or electronic mail (e-mails), or in a place where the Provider markets the Services. They do not apply to the rental of pitches intended for mobile residences (mobile homes) or transportable and dismantlable houses which are subject to a "leisure" contract.

The main characteristics of the Services are presented on the website [www.orian-village.com](http://www.orian-village.com) or on a written medium - paper or electronic - in the event of a reservation by a means other than a remote order.

The Client is obliged to read them before placing an order. The choice and purchase of a Service is the sole responsibility of the Client.

These General Terms and Conditions of Sale apply to the exclusion of all other terms and conditions of the Service Provider, in particular those applicable to other marketing channels for the Services.

These General Terms and Conditions of Sale are accessible at any time on the Website and shall prevail, if necessary, over any other version or any other contractual document. The version applicable to the Client is the one in force on the Website or communicated by the Service Provider at the date the Client places the Order.

In the absence of proof to the contrary, the data recorded in the Service Provider's computer system shall constitute proof of all transactions entered into with the Client.

Under the conditions defined by the French Data Protection Act and the European Data Protection Regulation, the Client has the right to access, rectify and oppose all personal data at any time, if the processing is not essential to the execution of the Order and the holiday as well as their consequences, by writing, by post and providing proof of his/her identity, to :

The Client declares that he/she has read and accepted the present General Terms and Conditions of Sale either by ticking the box provided for this purpose before the implementation of the online order procedure, as well as the general terms and conditions of use of the website [www.orian-village.com](http://www.orian-village.com) or, in case of booking outside the Internet, by any other appropriate means.

## **ARTICLE 2 - RESERVATIONS**

The Client selects on the website or fills in any document sent by the Provider the services he/she wishes to order, according to the following modalities:

It is the Client's responsibility to check the accuracy of the Order and to notify the Service Provider immediately of any errors. The Order shall only be deemed final once the Client has received confirmation of the acceptance of the Order by the Service Provider, either by e-mail or post, or by signing the contract in the event of a booking directly at the premises where the Service Provider markets the Services.

Any Order placed on the [www.orian-village.com](http://www.orian-village.com) website constitutes a contract concluded remotely between the Client and the Provider.

All Orders are personal and may not be transferred under any circumstances.

## **ARTICLE 3 - PRICES**

The Services offered by the Provider are provided at the prices in force on the website [www.orian-](http://www.orian-)

village .com, or on any information medium of the Provider, when the Client places the order. Prices are expressed in Euros, both pre-tax and including VAT.

Prices take into account any discount that may be guaranteed by the Provider on the website www.orian-village .com or on any information or communication medium.

These rates are firm and non-revisable during their validity period, as indicated on the website www.orian-village.com, in the e-mail or in the written proposal sent to the Client. After this period of validity, the offer is null and void and the Service Provider is no longer bound by the prices.

Prices do not include processing and administration costs, which are invoiced in addition, under the conditions indicated on the website www.orian-village.com or in the information (mail, e-mail, etc.) communicated to the Client beforehand, and calculated before the Order is placed.

The payment requested from the Client shall correspond to the total amount of the purchase, including these costs.

An invoice shall be drawn up by the Provider and given to the Client at the latest when the balance of the price is paid.

### **3.1. TOURIST TAX**

The tourist tax, collected on behalf of the commune/commune, is not included in the prices. Its amount is determined per person and per day and varies according to the destination. It must be paid when paying for the Service and appears separately on the invoice.

## **ARTICLE 4 - PAYMENT CONDITIONS**

### **4.1. PAYMENT IN ADVANCE**

The sums paid in advance are down payments. They constitute an prepayment on the total price due by the Client.

An advance corresponding to 30% of the total price for the provision of the Services ordered is required when the Client places the order. It must be paid on receipt of the final rental contract and attached to the copy to be returned. It will be deducted from the total amount of the order.

The balance of the stay must be paid in full 30 days before the date of arrival (under penalty of cancellation of this rental).

### **4.2. PAYMENTS**

Payments made by the Client will only be considered as final once the amounts due have been collected by the Provider.

### **4.3. NON-COMPLIANCE WITH PAYMENT TERMS**

In addition, the Service Provider reserves the right, in the event of non-compliance with the payment terms set out above, to suspend or cancel the provision of the Services ordered by the Client and/or to suspend the performance of its obligations after formal notice has remained without effect.

## **ARTICLE 5 - PROVISION OF SERVICES**

### **5.1. PROVISION AND USE OF SERVICES**

The accommodation or pitch may be occupied from 4pm on the day of arrival and must be vacated by 10am on the day of departure.

The balance of the stay must be paid in full :

30 days before the date of arrival (under penalty of cancellation of this rental)

The accommodation and pitches are designed for a specific number of occupants and cannot be occupied by a greater number of people under any circumstances.

The accommodation and pitches must be returned in the same state of cleanliness as on delivery. If this is not the case, the hirer must pay a fixed sum of 70 € for cleaning. Any damage to the accommodation or its accessories will be repaired immediately at the tenant's expense. The inventory at the end of the rental period must be exactly the same as at the beginning.

## **5.2. SECURITY DEPOSIT**

For accommodation rentals, a [guarantee deposit](#) of 150 € is required from the Client on the day the keys are handed over and is returned to him on the day the rental ends, after any deduction of the costs of repair.

This deposit does not constitute a limit of liability.

## **ARTICLE 6 - DELAY, INTERRUPTION OR CANCELLATION OF THE STAY BY THE CLIENT**

No reduction will be granted in the case of a late arrival, an early departure or a change in the number of persons (whether for the whole or part of the planned stay).

### **6.1. MODIFICATION**

In the event of a change of dates or number of persons, the Provider will do its utmost to accept requests for a change of date within the limits of availability, without prejudice to any additional costs; in all cases, this is merely an obligation of means, as the Provider cannot guarantee the availability of a pitch or accommodation, or another date; an additional charge may be requested in such cases.

Any request to reduce the duration of the stay will be considered by the Provider as a partial cancellation, the consequences of which are governed by Article 6.3.

### **6.2. INTERRUPTION**

Early departure will not give rise to any refund from the Provider.

### **6.3. CANCELLATION**

Any cancellation of a reservation must be made in writing and the reimbursement of the sums paid will be subject to the conditions of the "cancellation guarantee" of Origan. Without subscription to this guarantee (3% of the stay), the sums paid will be retained.

In case of cancellation of the reservation by the client more than 30 days before the planned arrival, for reasons of health, accident, illness, dismissal, death in the family, and in case of force majeure, the client will be reimbursed the sums paid, excluding tourist tax and administration costs, on presentation of a receipt.

In case of cancellation of the Reservation by the Client after its acceptance by the Provider less than 30 days before the date of the reserved rental, for any reason except force majeure, the deposit paid at the time of the Reservation, as defined in Article 4 - PAYMENT CONDITIONS of these General Terms and Conditions of Sale, shall be automatically acquired by the Provider as compensation and shall not give rise to any refund.

### **6.4 CANCELLATION IN THE EVENT OF A PANDEMIC**

In the event of total or partial closure of the establishment during the dates of the booked stay (which is assimilated to a measure of total or partial prohibition of reception of the public, insofar as the Client is directly concerned by the application of this measure) decided by the public authorities, and which is not attributable to the Provider, the sums paid in advance by the Client in respect of the booking of the

stay will be reimbursed within 30 days.

However, the Provider shall not be liable for any additional compensation beyond this refund of the sums already paid for the booking of the holiday.

**6.4.2.** Notwithstanding the provisions of Article 6.3 CANCELLATION, any cancellation of the holiday duly justified by the fact that the Client is affected by COVID 19 (infection) or another infection considered to be part of a pandemic, or is identified as a contact case, and that this situation would call into question his/her participation in the holiday on the scheduled dates will result in the reimbursement of the sums paid in advance.

Any processing and management fees as provided for in the general terms and conditions will be retained by the Provider. In all cases, the Client must provide proof of the event that makes him/her eligible for this right of cancellation.

**6.4.3.** Notwithstanding the provisions of Article 6.3 CANCELLATION, in the event that the Client is forced to cancel the entire stay due to government measures that do not allow participants to travel (general or local confinement, travel ban, closure of borders), even though the campsite is able to fulfil its obligation and welcome the Clients, the Provider will reimburse the sums paid in advance.

## **ARTICLE 7 - OBLIGATIONS OF THE CLIENT**

### **7.1. CIVIL LIABILITY INSURANCE**

The Client accommodated on a pitch or in an accommodation must be insured for civil liability. A certificate of insurance may be requested from the Client before the start of the service.

### **7.2. PETS**

Pets are accepted, under the responsibility of their owners. They are accepted for a fee available from the Provider and payable on site.

### **7.3. INTERNAL REGULATIONS**

Internal regulations are displayed at the entrance to the establishment and at reception. The Client is obliged to read them and to respect them. They are available on request.

## **ARTICLE 8 - OBLIGATIONS OF THE SERVICE PROVIDER - WARRANTY**

The Service Provider warrants the Client, in accordance with the legal provisions and without additional payment, against any lack of conformity or latent defect, resulting from a design or manufacturing defect of the ordered Services.

In order to assert their rights, the Client shall inform the Service Provider in writing of the existence of the defects or lack of conformity within a maximum period of 24 hours from the delivery of the Services.

## **ARTICLE 9 - RIGHT OF WITHDRAWAL**

Activities related to the organisation and sale of stays or excursions on a specific date or during a specified period are not subject to the withdrawal period applicable to distance and off-premises sales, in accordance with the provisions of Article L221-28 of the French Consumer Law.

## **ARTICLE 10 - PROTECTION OF PERSONAL DATA**

The Service Provider, editor of these terms and conditions of sale, implements processing of personal data whose legal basis is:

- Either the legitimate interest pursued by the Service Provider when it pursues the following purposes:
  - prospecting

- the management of the relationship with its Clients and prospects,
- the organisation of, registration for and invitation to the Provider's events,
- the processing, execution, prospecting, production, management and follow-up of clients' requests and files,
- the drafting of documents on behalf of its clients.

● Or compliance with legal and regulatory obligations when it implements processing for the purpose of :

- the prevention of money laundering and terrorist financing and the fight against corruption,
- invoicing,
- accounting.

The Service Provider only keeps data for the time necessary for the operations for which they were collected and in compliance with the regulations in force.

In this respect, client data is kept for the duration of the contractual relationship plus 3 years for the purposes of promotion and prospecting, without prejudice to the retention obligations or limitation periods.

With regard to the prevention of money laundering and the financing of terrorism, the data is kept for 5 years after the end of the relationship with the Service Provider. As regards accounting, it is kept for 10 years from the end of the accounting period.

The data of prospective Clients is kept for a period of 3 years if no participation or registration to the Provider's events has taken place.

The data processed are intended for authorised persons of the Service Provider.

Under the conditions defined by the French Data Protection Act and the European Data Protection Regulation, individuals have the right to access, rectify, question, limit, portability and delete data concerning them.

The persons concerned by the processing operations implemented also have the right to object at any time, for reasons relating to their particular situation, to the processing of personal data whose legal basis is the legitimate interest of the Service Provider, as well as the right to object to commercial prospecting.

They also have the right to define general and specific directives defining the way in which they intend to exercise the above-mentioned rights after their death

by e-mail to the following **address E-mail address**

or by post to the following **address Surname, first name Company name Postal address** together with a copy of a signed identity document.

The persons concerned have the right to lodge a complaint with the CNIL.

#### **ARTICLE 11 - INTELLECTUAL PROPERTY**

The content of the website [www.orian-village.com](http://www.orian-village.com) is the property of the Provider and its partners and is protected by French and international laws relating to intellectual property.

Any reproduction, distribution or use of this content, in whole or in part, is strictly prohibited and may constitute an infringement of copyright.

In addition, the Service Provider retains all intellectual property rights on photographs, presentations, studies, drawings, models, prototypes, etc., made (even at the request of the Client) for the purpose of providing the Services to the Client. The Client shall not reproduce or use such studies, drawings, models, prototypes, etc. without the express prior written consent of the Service Provider, which may be subject to a financial consideration.

The same applies to names, logos or, more generally, any graphic representation or text belonging to the Service Provider or used and distributed by it.

#### **ARTICLE 12 - APPLICABLE LAW - LANGUAGE**

These General Terms and Conditions of Sale and the operations arising from them are governed by and subject to French law.

These General Terms and Conditions of Sale are originally written in French. In the event that they are translated into one or more foreign languages, only the French text shall be deemed authentic in the event of a dispute.

#### **ARTICLE 13 - DISPUTES**

All disputes to which the purchase and sale operations concluded in application of these general terms and conditions of sale could give rise, concerning both their validity, their interpretation, their execution, their cancellation, their implications and their consequences, which could not be resolved between the Service Provider and the Client, shall be submitted to the competent courts under the conditions of common law.

The Client is hereby informed that, in the event of a dispute, he/she may have recourse to a conventional mediation procedure or to any other alternative dispute resolution method.

In particular, he may have free recourse to the following Consumer Mediator:

#### **ARTICLE 14 - PRE-CONTRACTUAL INFORMATION - Client ACCEPTANCE**

The Client acknowledges having been informed, prior to placing the Order, in a legible and comprehensible manner, of these General Terms and Conditions of Sale and of all the information and details referred to in articles L 111-1 to L111-7 of the French Consumer Code, in addition to the information required in application of the Order of 22 October 2008 relating to the prior information provided to the consumer on the characteristics of rental accommodation in open-air hotels and in particular:

the essential characteristics of the Services, taking into account the communication medium used and the Services concerned;

the price of the Services and related costs;

information relating to the identity of the Service Provider, its postal, telephone and electronic contact details, and its activities, if not apparent from the context;

information relating to legal and contractual guarantees and their implementation procedures; the functionalities of the digital content and, where applicable, its interoperability;

the possibility of resorting to conventional mediation in the event of a dispute;

information on cancellation and other important contractual conditions.

The fact that a natural person (or legal entity) orders on the website [www.orian-village.com](http://www.orian-village.com) implies full and complete acceptance of these General Terms and Conditions of Sale, which is expressly recognised by the Client, who waives, in particular, the right to rely on any contradictory document, which would be unenforceable against the Provider.

